# TRANSPORTATION FOR SENIORS

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#### Nebraska Seniors

- Almost 15% of Nebraskans are 65 or older (1 in 6!)
  - Will be 1 in 5 by 2030
- Access to services and transportation are the greatest issues faced by aging Nebraskans
- Studies show seniors must rely more on family and friends as they age and become more disabled

## Impact of Transportation Gaps



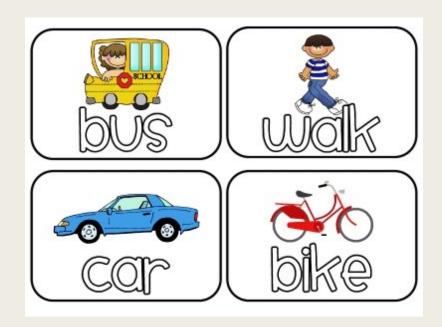
- Isolation
- Aging in place
- Rural communities face population and income losses
- Overall, no community in the US has a definitive solution

## **Transportation Options**

■ Public

■ Private

Volunteers



#### **Public Transportation**

- 56 rural and 3 urban providers
  - Covers roughly 79 counties
  - 10 counties have no service
  - 4 counties have limited service
- Available weekdays
- Average cost is about \$2.00 for a one-way trip
  - Discounts for seniors
- Nebraska has both fixed and "call for pick-up" routes



### Reach Your Destination Easily, RYDE

- Arguably BEST public transportation service in Nebraska.
- Provides transportation in and around the Kearney area
- Program provided through the Community Action Partnership of the Midwest
- 7 counties and the city of Ravenna are served
- Rides are scheduled 24 hours in advance
- Drivers are trained to help with assistance
  - To vehicle
  - To destination or home

## Mobility Management

- Nebraska Public Transit Pilot Program
- Public transportation support for ALL Nebraskan
- Focus on rural residents
  - Through cities and across county lines
- Includes door-to-door and curb-to-curb services
- Mobility Managers



## **Mobility Managers**



- Splits Nebraska into 6 "regions"
- Managers responsibilities:
  - Train drivers
  - Arrange travel options for the elderly and disabled
  - marketing

## ADA Service Buses (HandiVans)



- Similar routes to the city buses
- Slightly more expensive
- Call for pick-up required
- Strict guidelines
- Limited Routes
- HandiVan Application

#### Barriers

- City buses have transportation restrictions
  - Omaha buses do not travel west of Lakeside Hospital and Village Point
  - ENOA does not offer services into Midtown or further east
  - Limited transport out of cities
- Weekend routes are limited, and nonexistent in rural communities
- Door-to-door services are limited
- Public awareness/marketing
- Communication/cooperation

## **Private Transportation**

- Taxis
- Service Programs
  - Home Instead
- Mobile Ride-Share
  - Uber
  - Lyft
  - Liberty Mobility



#### Mobile Ride Share

#### Uber

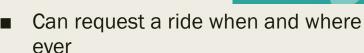
- Can request a ride when and where ever
- Low rate for off peak hours
- Pilot programs for seniors
- Uber Central
  - Desktop capable
  - Rides requested in advance
- Uber Assist
- Uber Carpool





**UBER** 





- Low rate for off peak hours
- Pilot Programs for seniors
- Concierge
  - Desktop capable
  - Rides scheduled on behalf of others
- Jitterbug Partnership
  - Users call operator on their flip phone



#### Barriers

- Funding
  - Starting programs in rural locations are not financially "worth it"
  - Seniors need access to internet, mobile devices/ computer
- Availability
  - Mobile ride-share programs are available where drivers are available
- Distance
  - No protocol on whether a driver should be paid traveling long distances to retrieve drivers
  - Driving long distances can be very expensive
  - Drivers may have to drive hours to get to and from destinations

#### Volunteers



- Many seniors turn to family, friends and community for transportation needs
- This is a cheap, convenient and safe option
- Drivers volunteer their time and car to provide need services to help with appointments and errands
- Many community programs offer public volunteer programs to help with senior transportation needs

## Gaps in Transportation (Recap!)

- Everywhere!
- Nebraska's aging population and large percentage of rural communities take a toll on transportation options
- Both public and private organizations find transportation in some rural communities unjustifiable, leaving seniors stranded.



#### What's Next?

- Scotts Bluff
  - Fixed bus route in Scotts Bluff and Gering
- Liberty Mobility
  - Rural Rideshare that partners with Medicaid and public transportation
- Driverless Cars
  - Issues with weather, roads, and access
- Contracted mobility services
- Nebraska Department of Roads, NDOR, could become the Nebraska Department of Transportation, NDOT



## QUESTIONS?

#### **Thanks**



#### ■ Further Public Information:

- http://nebraskatransit.com/
  - http://nebraskatransit.com/a ssets/pdf/intercity-busmeeting-public%20notice.pdf
- http://www.roads.nebraska.gov/